Reminder - Telstra Wholesale National Stop Sell for 6 legacy data products

We're writing to remind you that Telstra Wholesale will be ceasing to supply any new Services supplied over fibre nationally for 6 legacy data products on and from 01 January 2020. Upgrade and downgrade orders on existing Services supplied under these legacy data products will continue to be taken until further notice.

The products that are affected by this stop sell are;

- Carrier Grade Ethernet (CGE)
- Wholesale Transmission (WTX) x162, x163, x164, x165
- Business Grade Ethernet (BGE)
- BDAS Premium
- BDAS Enhanced
- ATM and Ethernet over ATM
- Ethernet Backhaul (EB)

Please note, this does not impact Wholesale Transmission Interconnect/Switchport (x161).

The stop sell will be applied to new services supplied over fibre for both existing customers and customers who have not previously acquired the legacy data products.

This notice does not affect any existing NBN service withdrawal process. Previous notices that we have issued regarding the NBN service withdrawal process are available on the Telstra Wholesale Customer Portal and https://www.telstrawholesale.com.au/nbn.html for your reference.

Why is Telstra Wholesale implementing a stop-sell?

These are legacy products and we have seen a rapid decline in services with very few recent orders. Telstra has a number of legacy products with overlapping functionality and there are currently newer alternative products that offer a better long-term solution with enhanced options and higher available bandwidths. In addition, Telstra is planning for a future simplified and digitised product set.

Recommended 'Go-To' Products

We recommend that you order new services under the recommended go to products, more information can be found on the Products Exits and Solutions portal.

Current legacy data product	Recommended go to products
Carrier Grade Ethernet (CGE)	Managed Leased Lines (MLL)
Wholesale Transmission (WTX)	
BDAS Premium	
BDAS Enhanced	Ethernet Access Service
Ethernet Backhaul (EB)	
Business Grade Ethernet (BGE)	Ethernet Access Service Telstra Wholesale Wavelength service (if used for ADSL aggregation)
ATM and Ethernet over ATM	Ethernet Access for VPN Wavelength service for ADSL aggregation

What are Telstra's future plans for these products?

Telstra is currently planning for a future simplified and digitised data product set. As these plans progress, Telstra will provide you with updates. As noted above, until we notify you otherwise, Telstra will continue to accept upgrade and downgrade orders for your existing Services.

What more can we do to assist you?

We are here to ensure you are well supported by Telstra Wholesale and we will keep you informed of our future plans.

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